

Job Profile – Part Time Role for the Investigation of Road Traffic Accidents

Mercury Claims undertakes the investigation of several thousand road traffic accidents annually on behalf of major insurers and leading solicitor firms.

We have some 160 investigators working with us throughout the UK from home on a self-employed basis. The vast majority of our investigators are ex Police Officers with whom we have a very good working relationship.

We offer a rate of £16 per hour for all travel and investigative time and for preparing reports etc. For pure typing time we would like the time charged to be reasonable given the varying typing speed abilities.

We provide the requisite stationery, guidelines etc. We would format the statement headings by e-mail.

Clients look to us to complete our report within 3 weeks.

For a typical case requiring an interview and a locus report they would expect us to charge approximately 5.5 hours but this is just a guide as case travel time and complexity will vary. A typed copy of the handwritten statement should be included in the report. Statements should contain numbered paragraphs.

In other cases there could be additional witnesses to be seen, a Police Officer to be interviewed, sometimes attendance at Court etc.

New MOJ Reporting Timescales

We are now required to report back to Clients within 10 working days maximum, for all cases where claims under the value of £10,000 (soon to be increased to £25,000) have been received. This represents the vast majority of cases. In some instances the person you need to interview may be unavailable, abroad or simply non co-operative. In those cases it is vital to report that back to us within the timescales by way of a short email update.

It is important that our agents are able to submit reports, plans, photographs etc. by email.

The work is interesting and enjoyable and we, as a Company, are very well regarded.

Would interested parties please send a CV to John Pierpoint – john@mercuryclaims.com

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